

Long Island Business NEWS

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Where Business Gets Down To Business

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The Inn at Fox Hollow Amenities Go Above and Beyond

The Inn at Fox Hollow in Woodbury announced the addition of a new line of guest services and amenities as part of its successful customer-centric business strategy that is fueling its occupancy and growth.

Since its opening in 2002, The Inn has employed an aggressive strategy of engaging and listening to the needs of its guests. Unlike its competitors, The Inn acts on the feedback and suggestions, regularly upgrading and expanding its already broad line of offerings. And this customer-focused strategy has worked: nearly 85% of The Inn's guests are repeat visitors.

"We never lose site of the needs of our guests," said Jose Menendez, general manager of The Inn at Fox Hollow. "Our entire team is committed to providing dynamic hospitality, impeccable service and a full line of amenities that truly go above and beyond what our competitors are doing."

Some additional programs and services now offered at The Inn include an online reservation system; in-house call/reservation center; discounted spa packages at a nearby spa; and in-suite massage therapy. For The Inn's growing population of business travelers, services and amenities have also been expanded with renovated business class suites, wireless Internet service and laptop computer loaner program.



"We are an oasis in the region's hospitality marketplace," says Franklin Manchester, director of marketing for The Inn. "Our guests experience a culture of luxury here you just don't see anywhere else."

The Inn at Fox Hollow is an extended stay hotel with 145 elegantly appointed guest suites. Owned and operated by the Scotto Brothers, Inc., The Inn can accommodate corporate clients with its meeting and banquet facilities.

For more information, contact The Inn at Fox Hollow at (516) 224-8181, or visit: www.theinnatfoxhollow.com. ■