

Joan D

Carlsbad, CA 92009

May 31, 2007

Franklin D. Manchester, General Manager
The Inn at Fox Hollow
7755 Jericho Turnpike
Woodbury, NY 11797

Dear Mr. Manchester,

Having met you, I now know why the Inn at Fox Hollow is such a superbly run establishment.

During my stay (5/15-5/26/07) I was so impressed with the service, staff, accommodations and attention to even the smallest detail. Every possible need of your guests' comfort is anticipated and met.

But, most of all, I so appreciate the lengths you went to in order to enable me to remain in the same room throughout my stay. With a full house, due to graduations and weddings, I can imagine what it took for you to accommodate me in order to avoid a major inconvenience. I truly appreciate your efforts on my behalf, and that is what elevates you to the status of an "exceptional manager."

I have always stayed at the Garden City Hotel when visiting New York, but will only consider staying at the Inn at Fox Hollow from now on.

With sincere thanks to you and your staff,

