

Hicksville, NY 11801

June 3, 2007

Mr. Franklin Manchester  
7755 Jericho Tpke.  
Woodbury, NY 11797

Dear Mr. Franklin Manchester:

I am writing to inform you of the outstanding service that I received from your employee, Bruce at the Inn at the Fox Hollow. I spoke to Bruce numerous times regarding a contract that I had with your hotel for the twenty-sixth of May that I unfortunately had to terminate.

Bruce carefully listened to my situation and was understanding at a very difficult time. He proved to be extremely attentive and responsible, as he took concern to accommodate me to the best of his ability. He was extremely knowledgeable of your hotel policies and was able to provide me with the information that was necessary for my situation.

I look forward to hopefully working with the employees in your establishment in the future, as they were all very kind and accommodating.

Sincerely,

A handwritten signature in cursive script that reads "Melissa A. Korman".

Melissa A. Korman