

Ruth M

29 May 2007

Franklin D. Manchester, General Manager
The Inn at Fox Hollow
7755 Jericho Turnpike
Woodbury, New York 11797-1710

Dear Mr. Manchester:

Thank you for your prompt, thoughtful, and very satisfactory response to my letter of 15 May. We very much appreciate the adjustment to our bill, although that was not the main reason for my writing to you.

I wrote because I was concerned that something had gone wrong in a hotel at which we had previously experienced very good accommodations and service.

I understand the reasons you give for the problems we experienced during our last stay, and am glad to hear that you are working to overcome them.

We will expect to enjoy one of your upgraded rooms during our next visit to Cold Spring Harbor Laboratory.

Very truly yours,



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