

North Bellmore, New York 11710
October 12, 2009

Mr. Franklin Manchester
General Manager
The Inn at Fox Hollow
7755 Jericho Turnpike
Woodbury, New York 11797

In these times, when everybody is quick to complain, we have some compliments to offer.

For the past several months, we have been working with **Ray Rodriguez** in planning a Wedding Brunch for our daughter on Saturday October 31, 2009 after her wedding on October 30, 2009 at The Fox Hollow.

Any contact we have had with **Ray** has been point on. His professionalism, his level of patience, his suggestions, his follow-up and his general positive demeanor have all gone into working with **Ray** a most pleasant experience.

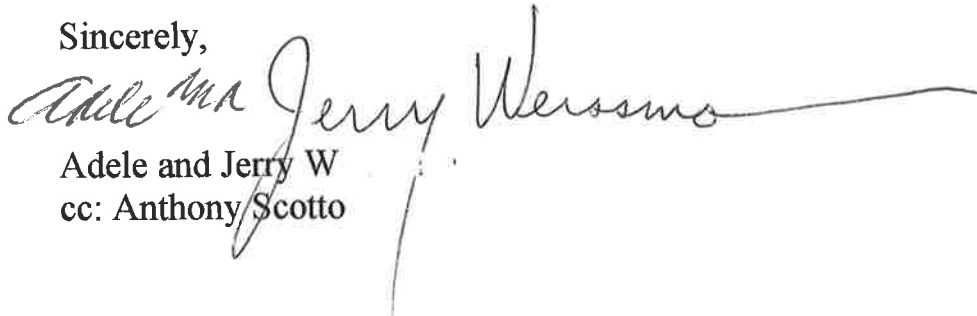
One of the characteristics that my husband and I find most professional is **Ray's** prompt and courteous phone follow-up. Never has there been a time that **Ray** did not return a phone call in a timely and gracious manner

Ray was also willing to explain and offer suggestions when we booked the rooms for our out of town guests.

As you can well imagine, planning a wedding and a follow-up brunch is very stressful. **Ray** took the stress out of our planning for the brunch. He is really an asset to your organization and we were very lucky to come in contact with him.

We would appreciate it if you would place this letter in his professional file.

Sincerely,



Adele and Jerry W
cc: Anthony Scotto